

Safety measures – Covid 19

Since the start of the pandemic, we at The Barns have taken the safety of our guests very seriously. During these challenging and changing times, our promise to let you experience the warm-hearted and renowned service remains the same.

Pre arrival.

Prior to your arrival you will receive an email from us regarding our check-in procedure, we will ask if you have any Covid-19 symptoms.

Arrival and Check in

We operate a self-check-in system; all details will be sent to you on the pre arrival email. You can access your room from 4pm onwards. Don't worry if you do not wish to have a self-check in, then please call us on 01263833033 and we will arrange to meet you.

Cleaning

Please be fully assured that all our rooms will undergo a thorough deep clean before your arrival.

While COVID-19 is still going to be with us for some time yet, we have introduced a 'Do Not Enter My Room' option, which means that while all services remain available, we will not enter your room during your stay until you express a wish to have your room serviced.

Takeaways

We will leave plates and cutlery in your room, should you wish to get a takeaway or bring food with you. All our rooms do have a small fridge. We do ask that you dispose of your food waste as soon as possible. You will find bins in the covered seating area. Please use the sanitising spray before and after touching the bins.

PLEASE RECYCLE YOUR RUBBISH WHERE POSSIBLE

Breakfast

We have organised our tables to allow for social distancing. You will be allocated the same table everyday for breakfast. Please use the sanitiser on entering the breakfast room. Face covering will be required, till you are seated at your table.

Isolating

We have a duty of care for both our guests and staff, so we will be asking anyone who develops symptoms of Covid-19 to leave the premises, if practical, as soon as possible and not to isolate at The Barns. We insist that we must be told if you are experiencing a new continuous cough, a temperature, loss of taste or smell or a sore throat. We will not be taking the temperature of guests on arrival, and we are not requesting guests to wear masks in public areas, but we do ask that everyone acts in a responsible manner with a “safety-first” attitude.

Departure

You can settle your bill on the day of departure, unless you would like to do it sooner. We will clean the credit card machine before and after use. Check out is strictly by 11am, as we need as much time as possible to deep clean the room for the next guest. Please open up your windows before you depart and tie up the room and bathroom bins. Please place any plastic, cans etc in the bins provide outside. You can leave the key in the door.

We have placed sanitising stations around for your use, and we ask that you respect the 2 meter social distancing where possible.

You can find information about the area on our website
www.thebarnsatthorpemarktet.co.uk

If you have any queries or questions that need clarifying, then please do not hesitate to ask.

Updated 1 Feb. 22

